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RFP CET 23-05: Transit Asset Management System
Addendum 1: Responses to Vendor Submitted Questions

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Notice

The following questions were asked by Dan Amin from CitiTech Systems, Inc. Please see the questions and responses below.

1. Did a third party or a consultant help prepare this RFP? Please name them.
   No, CET completed the RFP in house

2. The RPF states that "All items in Section 5 are present and completed." Would you please list the sections meant here?
   This is an error, it should read Section 4, not 5.

3. Do you have your own cloud environment? whether it is your own or an environment such as Azure, AWS etc.?
   No, CET does not have its own cloud environment, please reference "Technology Standards" in Section 4.

4. Attachment A states: "System must track licensing, registration, plate management, license renewal, etc." What is required by tracking here?
   We are asking the software system to have tracking ability for when vehicles are up for registration renewal, meaning the ability to alert the client when aspects of vehicle registration are about to expire.

5. Attachment A states: "Excel data mapping. Allows non-technical staff to review database fields without requiring knowledge of SQL. " Would you please explain what the requirement means? I am not sure what this is, I am not even sure what SQL is??? -
   CET does not have IT department, therefore we are asking the vendor to provide a software product that could easily be downloaded into xls or csv formats. CET will not be creating Crystal Reports or building SQL databases to retrieve information.

6. Attachment A states: "Connected services." Would you provide a list of the Connected services your vehicles utilize?
   CET currently has the following software and hardware at its disposal (1) Transit CAD/ AVL system: Passio Transit Technologies, (2) Current Work Ticket System: Mitchell1.

7. Attachment A states: "Networking details." Would you provide a list of the Networking details your vehicles utilize?
   All CET fleet contains a remote service, a peplink (BR 1 Transit Mini), which is then used to provide all dispatching information back to the agency. If your software has the ability to connect to this equipment, please explain how. However, it is not required.

COIC response: Preference will be given to vendors with a web-based interface.